

NOTICE TO RESIDENTIAL CUSTOMERS OF THE DIX HILLS WATER DISTRICT

Section 89-1 of the Public Service Law has been amended. The amendments, which at present are set to expire and be deemed repealed on March 31, 2021, provide as follows:

3. No municipality shall terminate or discontinue residential service for the nonpayment of bills, taxes, or fees for the duration of the state disaster emergency declared pursuant to executive order two hundred two of two thousand twenty (hereinafter the "COVID-19 state of emergency"). Every municipality shall have a duty to restore service to any residential customer within forty-eight hours of the effective date of this subdivision if such service has been terminated during the pendency of the COVID-19 state of emergency.

4. For a period of one hundred eighty days after the COVID-19 state of emergency is lifted or expires, no municipality shall terminate or discontinue the service of a residential customer because of bill arrears, taxes, or fees owed to the municipality when such customer has experienced a change in financial circumstances due to the COVID-19 state of emergency, as defined by the department. The municipality shall provide a residential service customer that has experienced a change in financial circumstances due to the COVID-19 state of emergency with the right to enter into, or restructure, a deferred payment agreement without the requirement of a down payment, late fees, or penalties, as such is provided for in article two of this chapter.

5. Every municipality shall provide notice to residential customers in a writing to be included with a bill statement or, when appropriate, via electronic transmission the provisions of this section and shall further make reasonable efforts to contact customers who have demonstrated a change in financial circumstances due to the COVID-19 state of emergency for the purpose of offering such customers a deferred payment agreement consistent with the provisions of this article.

6. Implementation of the provisions of this section shall not prohibit a municipality from recovering lost or deferred revenues after the lifting or expiry of the COVID-19 state of emergency, provided that such means are not inconsistent with the provisions of this article. Nothing in this section shall prohibit a municipality from disconnecting service when it is necessary to protect the health and safety of customers and the public.

The Town will not terminate or discontinue your residential service for the nonpayment of bills, taxes, or fees for the duration of the state COVID-19 disaster emergency. Residential customers who have experienced a change in financial circumstances since March 7, 2020 due to the COVID-19 state of emergency will have the right, upon the completion of a financial statement and submission of supporting documentation, to enter into a deferred payment agreement without the requirement of a down payment, late fees, or penalties.

If you have experienced a change in financial circumstances since March 7, 2020 due to the COVID-19 disaster emergency and wish to enter into a deferred payment agreement, please fill out the enclosed COVID-19 State Of Emergency Change In Financial Circumstances Self-Certification Form and submit to the Dix Hills Water District as set forth in the certification's instructions. Following receipt of the signed certification, the Dix Hills Water District will contact you about the possibility of a deferred payment agreement.

RESIDENTIAL DIX HILLS WATER DISTRICT CUSTOMERS
COVID-19 STATE OF EMERGENCY
CHANGE IN FINANCIAL CIRCUMSTANCES SELF-CERTIFICATION FORM

Account Number: _____

Property Owner: _____

Service Location: _____

Billing Address*: _____

*If different from service location

Home Phone : _____

Cell Phone: _____

Email: _____

Date: _____

By my signature below, I attest that due to the COVID-19 state of emergency, which began on March 7, 2020, I have experienced a change in financial circumstances.

Signature

Print Name of Person Signing

Instructions

This form may be emailed, faxed or mailed to the Dix Hills Water District:

Email: DHWD@huntingtonny.gov

Fax: 631 - 421 - 2222

Mail: Dix Hills Water District, 683 Caledonia Road, Dix Hills, NY 11746

If you have questions you may call: 631-421-1812